Adjustments & Set Up in Accounts Receivable
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1. Setting up Salespersons

The ‘Salesperson’ is usually the person who raises the invoice or credit note. Contact details of the sales person will print out on the top of each invoice/credit note, providing details to the customer should they need to contact in case of a query.

The accounts team within each department is set up as the default but you can add individual details too.

Responsibility: CAPSA AR Supervisor / U.F.S AR Manager
Navigate to: Set Up → Salesperson

Step 1: Identifying the Salesperson number

- Each department is set up with a range of ten numbers, which must be manually entered in order for you to set up departmental Salespersons.
- Click in to the List of Values in the Name field.

This will now open up the Salespersons box to enter your search criteria. Enter your two letter department code followed by the wildcard (%) and click Find.
In this example we can see that the range of numbers here are 860 – 869. The next available number to use would be 863.

*Remember that it is possible for other users not to follow this procedure and use your departmental numbers. The system will notify you if the salesperson number is already in use, therefore you will have to select a different number.*

- Click on **Cancel** to go back to the **Find Resources** screen.

### Step 2: Creating the Salesperson

- Click on **New** in the **Find Resources** screen.
The **Resource** screen displays where the following fields need populating:

- **Category** – Click on the list of values and select **Other**
- **Name** – Enter your two letter department code followed by space, hyphen, space and your name all in upper case
- **Source Name** – This will default in from the Name field

**Step3: Receivable tab**

- Click on the **Receivables** tab.

  - **Operating Unit** will default in as Cambridge University.
  - **Salesperson Number** – Enter the number identified from step 1.
  - **Sales Credit Type** – Click on the list of values and **No Sales Credit** will default in.
Step 4: Additional Information

- Using the scroll bar, scroll to the end and click in the flex field which will display the Sales Rep Additional Information box.

```
<table>
<thead>
<tr>
<th>Roles</th>
<th>Groups</th>
<th>Teams</th>
<th>Service</th>
<th>Interaction Center</th>
<th>Compensation</th>
<th>Receivables</th>
<th>Miscellaneous</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Cambridge University</td>
<td>B33</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
```

- Populate the following fields:
  
  a) **Telephone Number** – Enter your direct dial number or departmental phone number.
  
  b) **Email Address** – Enter your email address or a departmental address.
  
  c) **Fax Number** – Your departmental fax number

- Click **OK**. The system will automatically click into the next available line, ensure that you click back into the line created.

- Click on **Save** icon at the top of the screen. The Salesperson is now complete and ready to use when raising invoices/credit memo’s.
2. Creating standard memo lines

Memo lines are predefined lines that can be used on invoices and credit/debit memos. When raising an invoice, they can be selected from the list of values. If required this information can be amended or added to at this stage. All memo lines are maintained locally and can only be accessed by the individual department.

Responsibility: CAPSA AR Supervisor / U.F.S AR Manager
Navigate to: Set Up → Memo Lines

Entering standard memo line information

- The following fields are mandatory and need populating:
  - **Name**: Prefix with your department code, space, followed by hyphen, space and then name of memo line.
  - **Description**: Details of the line. This is what is searched for when selecting memo lines on the sales invoice.
  - **Type**: Always user Line (default setting).

- The remaining fields are optional, but it will be beneficial if they are populated when using the memo lines.
  - **Tax classification**: Select appropriate option from list of values.
  - **Unit List Price**: Cost of goods or service.
  - **Unit of Measure**: Select appropriate option from list of value
  - **Revenue Account**: Enter the distribution code you wish the income to be posted to.
  - **Active dates**: Will default in the date of creation and you can opt to enter a deactivate date.
3. Defining Receivables Activities

Receivable Activities are used when inputting miscellaneous receipts. They provide accounting information for monies received that don't relate to invoices or to account customers.

Responsibility: CAPSA AR Supervisor / U.F.S AR Manager
Navigate to: Set Up → Receivable Activities

- Populate the following fields:

  Operating Unit Name
  Cambridge University (defaults in).
  Prefix with your two letter department code followed by hyphen and name of the activity you are creating.

  Description
  Free text field, enter details of the activity you are creating.

  Type
  Click on the arrow and select Miscellaneous Cash.
  Click on the arrow and select Activity.

  GL Account Source
  Activity GL Account defaults in. However, if you require the income to be split to more than one distribution code refer to guidance on Distribution set.

  Activity GL Account
  Activity GL Account defaults in. However, if you require the income to be split to more than one distribution code refer to guidance on Distribution set.

  Distribution Set
  GL Account Description
  UC Finance Training External Trading Sales - In-Hse %

  Asset Tax Rate Code
  Select the appropriate tax code for the activity from the list of values.
  JR - Zero Rated

  Liability Tax Rate Code
  Select the same code as the asset tax rate but will appear as a credit.
  JR - Zero Rated (Credit)

- Once all the details have been populated Save your work. The activity is ready to be used for your miscellaneous receipts relating to that description.
4. **Correcting errors on invoices**

If a sales invoice/credit memo has not been printed AND was created the same day, you can preview the invoice raised and completed to ensure that it is correct before you send to print.

- Once you have the relevant invoice displayed and clicked **Complete**, an icon looking like a pair of glasses appears next to the invoice number at the top left of the screen.

- Click on the icon to review the transaction created.

---

**Diagram:**

- Transaction details:
  - Invoice Number: 789800
  - Date: 30-Oct-2013
  - GL Date: 30-Sep-2013
  - Currency: GBP
  - Document Num: [Blank]
  - Transaction: [Blank]
  - Complete

- Selling Customer:
  - Name: JOES BOOKS
  - Number: 199657
  - Location: AG-CAMBRIDGE

- Payment Details:
  - Receipt Method: [Blank]
  - Payment Method: [Blank]
  - Instrument Number: [Blank]

---

**Note:**

This is NOT a VALID University of Cambridge Invoice and is for on-line review ONLY.
You are unable to make any changes in this review screen. It is purely there to review the narrative and ensure it is correct. You can not view the distribution code in this screen, all checks for distribution codes must be done in the CUFS screen.

After reviewing the invoice you can either go back to the invoice in CUFS to make changes or alternatively leave it how it is and follow instructions on how to print.

To amend the original invoice:

1. Close the print preview screen and minimise the Oracle application screen.
2. Clicking on the Incomplete button will allow you to go back in to the transaction and make the changes.
3. Make the relevant amendments accordingly.
4. Click on the Complete button to resubmit for approval.
5. You can access the Print Preview function again to ensure all changes made are correct and the transaction appears as you require it.

If a sales invoice has been printed OR the invoice was raised on a previous day, you must raise a Credit Memo to correct the error.
5. **Amending invoice distributions**

Once you have completed and printed your sales invoice, there is very little that can be amended. One aspect that can be changed at any time on the invoice is the **revenue** account code. For example, you may have entered the incorrect cost centre or source of funds code when the invoice was originally raised and now need to correct it.

Follow the steps outlined below to amend a revenue line on a sales invoice.

a) Navigate to **Transactions > Transactions Summary**.

b) Press **F11** on your keyboard (unless you are a MAC user in which case navigate to View, Query by Example, Enter). The first line on the form should turn blue.

c) Enter the invoice number in the **Number** field.

d) Press **Ctrl+F11** to find the invoice (unless you are a MAC user in which case navigate to View, Query by Example, Run). The invoice details should appear.

e) Navigate to the **Tools** menu and select **Distributions**:

f) Ensure you click into the **Revenue** line/s and amend to the correct code either by clicking on the list of values or simply overtyping the account code.

g) Save the amendment by clicking on the disk icon 📈.
h) Once the correction has been made and saved, a negative line is generated to the original code and a new positive line is created for the correct account.

Note: A negative line will only display if the sales transactions has been accounted for in CUFS. Therefore if you are making a change to the account code on the day the invoice was raised it may not generate a negative line and simply remain as an overtyped line.

i) The amendment is complete and the distribution screen can be closed.

Amendments to revenue lines will be posted into the general ledger overnight; therefore you will be able to view the corresponding accounting entries the following day.
6. Voiding transactions

If a transaction has been created in error, it cannot be deleted from the system as it corrupts the audit trail. In this scenario the transaction type must be amended to 'Void'.

Void transactions are maintained on the database and have no impact on the departments Accounts Receivable or General Ledger records. It is therefore purely a housekeeping tool.

Navigate: Transactions → Transactions

If the transaction has been completed and printed it cannot be voided. In this situation please refer to the guidance on raising credit notes.

Step 1: Search the transaction

- Search for the transaction to void by using the torch icon on the toolbar and entering the transaction number or any other criteria listed below and click ‘Find’.

![Find Transactions window]

Transaction Numbers
Sales Order Number
Name
Number
Taxpayer ID
PO Numbers
Document Number
Reference Numbers
Transaction Dates
GL Dates
Batches
Sources
Transaction Types
Class
Primary Salesperson
Credited Transaction
Complete
Period
Currency

Clear
New
Find
**Step 2: Changing the header details**

Now you have located the transaction, you will need to make the following changes:

**Type**  
Change the type to **XX Void** (XX being your dept code).

As soon as this has been changed a message will popup stating ‘**Rerun Auto Accounting**’. You must click ‘**Yes**’.

---

**Transactions (Cambridge University - GBP)**

<table>
<thead>
<tr>
<th>Transaction Source</th>
<th>Manual Invoice</th>
<th>Type</th>
<th>GL Date</th>
<th>Currency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number</td>
<td>792066</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Class</td>
<td>Invoice</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Type</td>
<td>AG Void</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Reference</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Legal Entity</td>
<td>Cambridge University</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

---

**Decision**

![Decision Screen](image)

---

**Step 3: Main tab**

The only field that will need to be changed on the main tab is **Payment Term** to **Immediate**.

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**Main Tab**

![Main Tab](image)
Step 4: Line Items

This is where the details of the products or services you were providing were entered if you got that far in the process before you realised the transaction was raised in error! Otherwise it may be blank.

![Image showing the line items section of an invoice](image)

The following fields are to be populated:

- **Description**: As this transaction will have no bearing on your accounts, you are advised to detail the **reason for voiding**.

- **Unit Of Measure (UOM)**: Optional field.

- **Quantity**: This will already be populated based upon the information entered when the invoice was raised. If the information wasn’t entered then enter a quantity of 1.

- **Unit Price**: This will already be populated based upon the information entered when the invoice was raised. If the information wasn’t entered then enter a unit price of 1.

- **Amount**: This will already be populated based upon the information entered when the invoice was raised or based upon the quantity and Unit Price field that has just been completed.

- **Tax classification**: This will already be populated

Once the lines are complete, update the accounting information by clicking on the **Distributions** button.

Step 5: Entering distribution codes

Once you have clicked on distributions, the following screen displays. This is usually where you enter the codes as to where the income is to go to. Even though this transaction is being voided, **you must only change the revenue line**. To view all lines as seen below, click on the drop down arrow and select **Account for all lines**.
• As the transaction will have no bearing on the departmental accounts, central finance advise to use the following codes for all revenue lines:

U.XX.XXBA.GAAA/B.LKAA.0000 (XX being replaced with your department code)

• The cost centre code specified is a generic one that all departments have. The Source of Funds will depend on the original transaction created (GAAA for external trading and GAAB for internal trading).

• Repeat steps for each Revenue line and Save.

The next step is for the void transaction to be checked and completed. Refer to guidance on Completing a Transaction on this process.

If you have raised a credit memo in error, it is not possible to void this. You will need to raise a debit memo in order to cancel it out.

Please contact the AR helpdesk for assistance: UFS_AR@admin.cam.ac.uk or 01223 3()32215
7. Credit memo

A credit memo is another type of transaction which can be raised against a customer’s overall account. The credit will be linked to a specific sales invoice and will appear on the customer’s statement. Credit memos can be used for VAT only, external trading and internal trading.

**CARE:** When you are crediting back a line from an invoice or an entire invoice it is important to ensure that the credit is coded back to the same account code that was entered on the original invoice.

Step 1: Creating the transaction header

**Navigate: Transaction → Transactions**

a) Once you have navigated to the transaction screen, complete the fields listed below:

- **Class** – Select **Credit Memo**.
- **Type** – XX Credit memo for external or XX Int Trade CM for internal credit memo.

![Transactions (Cambridge University _ GBP)](chart)

- **Source** – Manual invoice
- **Number** – 791566
- **GL Date** – 09-JAN-2014
- **Currency** – GBP
- **Class** – Credit Memo
- **Type** – XX Credit Memo
- **Reference** –
- **Legal Entity** – Cambridge University

b) Review the following fields and update if required:

- **Reference** – This is an optional field and free text. Enter information that you feel may be helpful to you/department.
- **GL Date** – The date the transaction will reflect in your departmental accounts.
- **Currency** – Use GBP, you can use Euro and USD. All losses on exchange rates are the responsibility of the department.
Step 2: Enter customer details

a) On the main tab complete the following:

**Bill To:** Enter the customer details by placing the cursor into the first line of the bill to section. Click on the **list of values**, enter the customer name and click **find**. This will display the results that match your search criteria. **Select** the correct customer you wish to use. Alternatively if you know the customer number, enter it in the second line of the bill to section and tab.

b) **Payment terms** field will remain blank as no payment is due.

Step 3: More tab

The More tab has additional fields that must be populated

**Salesperson** Using the list of values, search and enter the salesperson details (pre requisite ‘Setting up a Salesperson’).

**Purchase order number** Enter it in this free text field if applicable.
Step 4: Reference information

Use this tab to enter the reason for the credit note and any other information such as original invoice number.

Reason
Select from the List of Values an appropriate option

Customer Reference
Free text field (usually enter the invoice number being credited).

Step 5: Line Items

This is where you enter the details of the products or services you are crediting. The following fields are to be populated:

Description
This is a free text field where you enter the details of the product or service or any other reference you chose to enter.

Unit Of Measure (UOM)
Optional field and chose appropriately

Quantity
Either this field or the Unit Price field must be a negative figure.

Unit Price
Value of product or service you are providing but as a negative figure.

Tax classification
Defaults in based on customer set up. To change the tax classification, click on list of values and select appropriate option

Once your lines are complete, you must update the accounting information by clicking on the Distributions button. (Remember codes must be the same as the original invoice).
Step 6: Entering distribution codes

Once you have clicked on distributions, the following screen displays. This is where you enter the codes as to where the credit memo is to go to:

- The codes must be the same as per the original invoice.
- You must only change the revenue line.

To view all lines as seen below, click on the drop down arrow and select Account for all lines.

The revenue GL account will automatically populate, however, the code must be changed using the list of values to what was on the original invoice.

Repeat steps for each revenue line of the invoice and Save. A transaction number is generated, which you should make a note of.

The next step is for the credit memo to be checked and completed before printing (refer to guidance Completing a Transaction on this process).

Once the Credit memo has been completed, you will need to apply the credit memo to the original invoice and send a copy of the credit memo to the customer. To apply the transactions together refer to Matching Credit to Invoice process.
8. VAT only credit memo

A Credit Memo is a tool that can be used to make VAT adjustments where there have been billing errors raised against your customer's overall account. The Credit will be linked to a specific sales invoice and will appear on the customer's statement.

Navigate: Transactions → Transactions

Step 1: Completing header details

On the transaction screen, complete the fields listed below:

- **Class**: Type of transaction you are creating - select from the list of values eg. Credit Memo.
- **Type**: XX Credit Memo will be the option here as this is for VAT.

<table>
<thead>
<tr>
<th>Transaction</th>
<th>Source</th>
<th>Date</th>
<th>Number</th>
<th>GL Date</th>
<th>Currency</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Manual invoice</td>
<td>31-JAN-2014</td>
<td></td>
<td>31-JAN-2014</td>
<td>GEP</td>
</tr>
<tr>
<td>Class</td>
<td>Credit Memo</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Type</td>
<td>AG Credit Memo</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Reference</td>
<td>Cambridge University</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Legal Entity</td>
<td>Cambridge University</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Review the following fields and update if required:

- **GL Date**: The date the transaction will reflect in your departmental accounts.
- **Currency**: Use GBP, you can use Euro and USD. All losses on exchange rates are the responsibility of the department and ensure you use the currency as the original invoice.

When you are crediting back a line from an invoice or an entire invoice it is important to ensure that the credit is coded back to the same account code that was used on the original invoice.

Step 2: Enter customer details

a) The information you need to complete here is the following.
Bill To: Enter the customer details by placing the cursor into the first line of the bill to section. Click on the list of values, enter the customer name and click find. This will display the results that match your search criteria. Select the correct customer you wish to use and ensure it matches the original invoice.

Alternatively if you know the customer number, enter it in the second line of the bill to section and tab.

b) Review the following:

Payment terms will default in as Immediate.
Due date is irrelevant as we are not due a payment.
Sold To fields will automatically populate based on customer selected.
Paying customer fields automatically populate based on customer selected.

Step 3: More tab

This tab has additional fields you must populate.

Salesperson Using the list of values search for and enter the salesperson details (pre-requisite Setting up a salesperson).

Purchase order number Enter it in this free text field.
Step 4: The reference information tab

**Reference Information** – Enter a valid reason for the credit from list of values.

**Customer Reference** – Enter the invoice number the credit relates to.

![Reference Information Tab](image)

Step 5: Line Items

VAT only credit notes must be entered onto the system exactly as shown; otherwise the VAT may not credit back directly to the VAT account.

1. Credit the entire original invoice line in full using the original tax code

![Line Items](image)

2. Re-bill the customer for the entire invoice line using the correct tax code

**Line 1 (details as per the original transaction)**

a) **Description** – This is a free text field where you enter the details of the original invoice line you are crediting.

b) **Unit Of Measure (UOM)** – Optional field and chose appropriately.

c) **Quantity** – You must enter a negative value here.

d) **Unit Price** – Value of as per the original invoice line..

e) **Amount** – Automatically populates after quantity and unit price have been entered.
f) **Tax classification** – ensure it is the same tax code as per the original line that is being credited back.

**Line 2 (details of the correct information)**

a) **Description** – This is a free text field where you enter the details of the invoice line you are re-billing.

b) **Unit Of Measure (UOM)** – Optional field and chose appropriately.

c) **Quantity** – You must enter a **positive value** here.

d) **Unit Price** – Value of product or service you are providing.

e) **Amount** – Automatically populates after quantity and unit price have been entered.

f) **Tax classification** – defaults in based on customer set up, ensure it is relevant to the product/service being sold. Amend using the list of values if required.

Once your lines are complete, you must update the accounting information by clicking on the **Distributions** button.

### Step 6: Entering distribution codes

Once you have clicked on distributions, the following screen displays. **You must only change the revenue line.** To view all lines as seen below, click on the drop down arrow and select **Account for all lines.**

Ensure you use the same **Distribution Codes as the original Invoice** for the negative Revenue Lines and enter the correct coding information for the positive revenue lines.

The next step is for the credit memo to be checked and completed before printing (refer to guidance **Completing a Transaction** on this process).

Once the Credit memo has been completed, you will need to apply the credit memo to the original invoice and send a copy of the credit memo to the customer. To apply the transactions together refer to **Matching Credit to Invoice** process.
9. Applying a credit memo to an invoice

After a credit memo has been completed, you may wish to apply the credit memo to the original invoice. By linking the two transactions together it will either reduce the balance on the invoice or cancel the invoice.

Navigate: Transactions → Transaction Summary

Step 1: Recall the completed credit memo

- Navigate to the Tool Bar and click on the Torch icon to display the screen below.
- Enter the credit memo number in the Transaction Numbers field or enter information in one or more of the other fields.
- Click Find.

The details of the credit memo will now appear in the Transactions Summary screen. By clicking on the Open button, details can be checked relating to the original credit memo.
Step 2: Applying the credit memo to the invoice

The next process is to link the transactions together.

- Click on the **Applications** button.

![Applications Screen](image)

- This will display the **Applications** screen where the Invoice details are entered.

![Invoice Details](image)

- Either manually enter the invoice number or use the list of values and search for the invoice in the **Apply To** field.
- Press the **Tab** key to pull through the invoice details.
- Click the **Save** icon and a tick will populate in the **Apply** box.
10. Reversing a “Remitted” and “Cleared” receipt

If you have applied a receipt to an incorrect customer or entered the wrong amount you will need to reverse it and then re-enter it. It is only possible to reverse receipts with a status field of ‘Remitted’.

Navigate: Receipts → Batches Summary

Step 1: Recall the remitted receipt

- Retrieve the receipt to be ‘Reversed’ from the Batches Summary window and click on the torch icon. In the find batches screen (see below) enter your batch number in both fields. Alternatively you can search using any of the other criteria. Click Find after details entered.

- Once the Receipt Batches Summary screen displays, ensure the cursor is in the correct line and click on Receipts. This will display the Receipts Summary screen which lists the individual receipts within that batch.

- Place the cursor in the receipt line you wish to reverse.
Step 2: Reversing the receipt

- Click on the **Reverse ...1** button.
- In the reverse dialogue box enter the following information.

  - **Category**  
    Reverse Payment (defaults in).
  - **Reason**  
    **ALWAYS** select **Payment Reversal** from the list of values.
  - **Comment**  
    This is a free text field to outline any specific reasons for the reversal.

- Click on the **Reverse** button and close out of the **Receipts Summary** screen.

- **Receipt Batches Summary** screen will display. Scroll along the line for the reversed receipt and the status will be **Out of Balance**.

- Click on **Open** to display the **Receipt Batches** screen.

  The Control Count and Control Amount will need to be adjusted accordingly to balance and the status is **Closed**.
Reversing a cleared receipt

If the receipt is marked cleared it **must not** be reversed without prior action from Cash Management. This is because the receipt has already been reconciled to an entry on the bank statement.

Cash Management will un-match the receipt from the bank statement and the receipt status will return to **Remitted**.

Once this has been done the receipt can be reversed using the steps outlined above.
11. Using the Receipt Summary

The Receipts Summary window provides basic information about receipts. From this window you can select and review several receipts.

Navigate: Receipts → Receipts Summary Inquiry

1. Click on the torch icon on the toolbar to open the Find Receipts window.

2. Enter your search criteria using one or more of the available fields. To make the search run as quickly as possible use as many of the fields as possible to narrow down the search time.

3. Click on the Find button to begin the search. A list of receipts matching the criteria will be displayed in the Receipts Summary window.

4. Click on the Open button to view the details of each receipt.
Note: The Receipts Summary Inquiry menu provides a read-only view of your departmental receipts.

If you wish to make changes to receipts, you will need to close the window and navigate back to the original receipt batch using either:

Navigate: Receipts → Receipt Batches  
Or  
Receipts → Batches Summary
12. Entering foreign currency invoices

The UFS has the ability to raise invoices in various foreign currencies. The two primary currencies that can be used are:

- Euro
- USD

This is because we have a Euro bank account and a USD bank account. University Policy states that wherever and whenever possible invoices must be raised in GBP.

Step 1: Main tab

Navigate: Transaction → Transactions

Foreign Currency Invoice Header Information is entered in the same way as a GBP invoice (refer to ‘Entering Transaction Details’) but with the following exceptions:

- Select the currency using the LOV in the Currency field.
- If you are prompted to enter a currency rate, leave it as the Corporate rate and click OK.
13. Entering foreign currency receipts

Step 1: Start a foreign currency batch

Receipts with the same currency rate type and rates should be grouped together and batched separately.

Navigate: Receipts → Receipt Batches

When creating a foreign currency receipt batch, it is vital to select the correct Batch Source to ensure that the receipts will be applied to the correct bank account.

This allows the Cash Management section of the Finance Division to match your receipts to the income in the bank account.

Batch Number: Use the same naming convention as you would do with a sterling receipt batch (refer to entering a receipt batch) but add the currency type after the date eg. AG/05/01/10/USD/01.

Batch Source: Select the appropriate batch source for your currency from the list of values. The system will then automatically default in the correct bank details for this transaction. For Euros select Euro Manual Receipts and for USD select USD Manual Receipts.

Currency: This will automatically populate once the correct batch source has been selected.

Control Count: Enter the number of receipts (remember they must be of the same currency).
Control Amount

Enter the accumulated total of the receipt values.

When changing the batch source, you may be prompted to select an exchange rate. Select Corporate Rate type from the pop-up menu. If you require a different rate then please contact the AR Helpdesk on:

UFS_AR@admin.cam.ac.uk or telephone (3)32215.

Step 2: Receipts summary

Here we enter the details of each individual receipt that is going in to the batch. Each receipt will have its own receipt name. There is a naming convention for each receipt within the batch which is similar to the batch name.

a) Complete the fields below, as per the image above.

   Receipt Number

   The naming convention is as follows.
   DD/Initials/DD/MM/YY/Currency/Unique number (same as batch unique number)/Unique number (2)
   eg. AG/AK/13/01/14/USD/02/01.

   Type

   There are two types available and the option to use is standard. This is the type that links to receipts to invoices.

   Receipt Date

   This will default in based on the batch date you selected in the batch header.

   Currency

   This will default in based on the currency selected in the batch header.

   Receipt Amount

   Enter the value of the receipt you are entering.

b) Click on Open.
Step 3: Linking the receipt to the invoice

Now the batch and receipt have been created, the receipt now needs to be linked to the invoice. The majority of details will default in from the information entered in the batch header and receipts summary screen.

To match the receipt to the invoice, see the steps below.

a) Enter either the invoice number in the trans number or the customer details in the customer name or number field.

b) Comments – This is a free text field. If you receive a cheque payment you must enter the cheque number and payee name and if it is a BACS payment then you must enter the line number, date and value of payment receipting.

c) Click on Apply.

You will now be in the Applications screen where it will populate details of the transaction you are applying the receipt to.
The following fields will be displayed:

- **Apply to**: Defaults in with the transaction number you have entered in the receipts screen. However, if you only entered the customer details in the receipts screen, click on the list of values and select the correct transaction you wish to match to the invoice.

- **Instalment**: Defaults in.

- **Apply Date**: The date the defaults in.

- **Amount Applied**: The value of the payment you are applying against the invoice. This can be changed if full payment has not been received therefore a balance will remain outstanding.

- **Discount**: Value of 0.00 will default in.

- **Balance Due**: The amount outstanding if there is a difference between invoice and receipt.

**d)** Click on the **Save** icon

Should the receipt cover more than one invoice, complete the steps above and then click in to the line below or press arrow down key and repeat steps.

When a sales invoice is raised in a foreign currency and the receipt is in the foreign currency, the UFS will calculate any exchange rate gain/loss by looking at the sterling equivalent of the original sales invoice and comparing it to the sterling equivalent of the receipt being entered. Any gain/loss will be highlighted in the Exchange Gain/Loss field.

If you raised the sales invoice in sterling and you have been paid in a foreign currency or vice versa, then please refer to *Cross Currency Receipting* detailed procedure that is available from the Guidance web page:

14. Other types of receipts

BACS receipts

Twice a week (Monday and Wednesday) Central Finance send two spreadsheets, via e-mail, to all Key Contacts. The spreadsheets are listings of all the BACS receipts received into the Sterling Bank Account, USD Bank Account and the Euro Bank Account, that have not been reconciled (matched) to a receipt in UFS.

The information listed includes:

- The Date the monies were received onto the bank statement.
- The Amount of the receipt.
- Any other information provided by the customer when paying via BACS.

If you find any receipts on the spreadsheet that relate to your department, then please enter a Receipt onto the system.

**NB:** It is the responsibility of the DEPARTMENT, to enter BACS receipts in the UFS.

a) Enter a Receipt Batch in the normal way, using the same naming conventions outlined in the previous section.

b) However change the **Batch Source** to “BACS/ Standing Orders”.

![Receipt Batch](image)
c) When you have entered your BACS receipt(s) onto the system, please send an e-mail to UFS_CM@ADMIN.CAM.AC.UK, indicating the following details:

- Bank Statement Date (As per the spreadsheet).
- Amount (As per the spreadsheet).
- Your Batch Number and Receipt Number.
- The line number from the spreadsheet.

This information then allows the Cash Management Team to reconcile your receipt with the payment on the bank statement.

If you have any queries or problems then please e-mail the above address.

**Multiple departments receipts**

All receipts (invoice and non-invoice related) that are relevant to more than one department should be entered as normal onto the system, however;

- Only claim the proportion of the payment that is proper to your own department (as per the remittance advice with the cheque); and

- Then forward the remittance advice and cheque onto the Cash Management Team via the UMS, who will then arrange for the remainder to be claimed.

**Unidentified receipts**

Unidentified receipts are when money is put into a receipt batch without attaching it to either a customer or a General Ledger code. By running the Aging 7 Buckets report, you will be able to identify such receipts, which will require investigation and ‘allocated’ accordingly. For further assistance in relation to this please contact UFS_AR@admin.cam.ac.uk.
15. Month-end guidance

Accounts Receivable (AR)
- Complete AR invoices, credit notes and batch receipts for the month (this is ongoing).
- Print and send AR invoices and customer statements.
- Print and send dunning letters as part of credit control.
- Run Incomplete Invoices report to identify any incomplete sales transactions and complete/cancel transactions as necessary.
- Run Unapplied Receipts Register to identify any receipts unapplied to specific invoices and apply these receipts to the appropriate invoices.
- Run Aging 7 Buckets by Accounts report to show invoices with no remittance, and review – use for credit control.
- Review and write-off bad debts (with necessary approval).

Internal Trading
- Raise Internal Trading AR invoices promptly to departments in accordance with agreed terms.
- Review and agree Internal Trading invoices in dispute and refer to arbitration as necessary.

Banking
- Complete all receipt batches for cash and cheques received on or before the last day of the month.
- Run the Receipt Register Report for cash receipt batches.
- Arrange for banking of all monies received up to the last day of the month (including vending machines, photocopier sales, pay phones, key deposits).
- Claim BACS receipts/bank transfers from the weekly Finance Division spreadsheet.
- Process monthly petty cash journal for balancing your petty cash float.
16. Incomplete Invoices Report

This report highlights all sales transactions that are currently incomplete on the system. They will all require some further action by the department. There are various reasons as to why they remain incomplete:

- Raised in error
- Awaiting approval and completion
- Copy transactions
- Duplicate transaction

How to run this report

To run this report.

Navigate: Requests → Run

a) Ensure Single Request is selected and click ‘OK’.
b) Click on the ‘List of Values’ in the Name field and type in ‘Incomplete’ and this will take you to the parameters screen.
c) Order By – Invoice.
d) Click OK.

- Should you wish to print the report,
  o Click on Options and select the correct printer you wish to print to and enter the number of copies you require.
  o Click OK.
Click **Submit**. This will take you to the Requests screen. Occasionally click refresh until process has been completed.

You will now either have a printed copy at your printer or click on **View Output** to view on screen.

If you are in a central department, this report will show all Incomplete Invoices across the entire University.
**Action points from this report**

Each Invoice on this report will have to be reviewed and one of the actions detailed on the next page carried out.

<table>
<thead>
<tr>
<th>Type</th>
<th>Question</th>
<th>Instructions/Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Void</strong></td>
<td>Is the invoice no longer required?</td>
<td>No. Void and complete the invoice (refer to voiding transactions guidance)</td>
</tr>
<tr>
<td></td>
<td>Does the void transaction need completing?</td>
<td>Yes. Complete in normal way or refer to someone who can complete it or contact AR helpdesk</td>
</tr>
<tr>
<td><strong>Credit Memo</strong></td>
<td>Was the credit memo not completed as it was raised in error or it had an error?</td>
<td>Yes was raised in error – If the credit memo was raised in error, complete the transaction with a zero value and match to a debit memo or an invoice</td>
</tr>
<tr>
<td></td>
<td>Is the credit memo still required?</td>
<td>Yes it is required – Complete the remaining details on the credit memo and complete or send for completion</td>
</tr>
<tr>
<td><strong>Invoice</strong></td>
<td>Was the invoice raised in error?</td>
<td>Yes. Void the transaction (refer to voiding a transaction guidance).</td>
</tr>
<tr>
<td></td>
<td>Are you awaiting for someone to complete the transaction?</td>
<td>Yes. Request a colleague who has the correct responsibility to complete the transaction.</td>
</tr>
</tbody>
</table>
### Incomplete Invoices Report

<table>
<thead>
<tr>
<th>CAPSA Set of Books</th>
<th>Incomplete Invoices Report</th>
<th>Report Date: 01-NOV-2013 09:14</th>
</tr>
</thead>
</table>

**Order By:** Invoice

<table>
<thead>
<tr>
<th>Customer Name</th>
<th>To</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Invoice Number</th>
<th>To</th>
</tr>
</thead>
</table>

**CAPSA Set of Books**

**Customer Name and Number**

<table>
<thead>
<tr>
<th>Transaction number</th>
<th>Transaction Type</th>
<th>Date</th>
<th>GL Date</th>
<th>Name</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>3149</td>
<td>LF Internal Tra</td>
<td>07-APR-10</td>
<td>07-APR-10</td>
<td>APPLIED MATHEMATICS &amp; THEORETICAL PHYSICS</td>
<td>1069</td>
</tr>
<tr>
<td>3178</td>
<td>AT Internal Tra</td>
<td>28-MAY-10</td>
<td>28-MAY-10</td>
<td>ENGINEERING</td>
<td>1077</td>
</tr>
<tr>
<td>3420</td>
<td>SR Internal Tra</td>
<td>22-NOV-10</td>
<td>22-NOV-10</td>
<td>CLINICAL NEUROSCIENCES</td>
<td>1114</td>
</tr>
<tr>
<td>34689</td>
<td>AM Internal Tra</td>
<td>14-AUG-01</td>
<td>14-AUG-01</td>
<td>MODERN AND MEDIEVAL LANGUAGES</td>
<td>1038</td>
</tr>
<tr>
<td>34728</td>
<td>AM Internal Tra</td>
<td>14-AUG-01</td>
<td>29-MAY-09</td>
<td>MODERN AND MEDIEVAL LANGUAGES</td>
<td>1038</td>
</tr>
<tr>
<td>3557</td>
<td>FK Internal Tra</td>
<td>27-JUL-11</td>
<td>27-JUL-11</td>
<td>Centre for Stem Cell Research</td>
<td>174396</td>
</tr>
<tr>
<td>3876</td>
<td>SR Internal Tra</td>
<td>03-NOV-11</td>
<td>03-NOV-11</td>
<td>PSYCHOLOGY</td>
<td>1090</td>
</tr>
<tr>
<td>35883</td>
<td>FK Internal Tra</td>
<td>28-NOV-11</td>
<td>28-NOV-11</td>
<td>SCHOOL OF THE BIOLOGICAL SCIENCES</td>
<td>1082</td>
</tr>
</tbody>
</table>

**Transaction number**

**Transaction Type**

**Customer name and number**
**17. Unapplied Receipt Register report**

This report highlights receipts that are showing against a customer’s account, but have not been applied to a specific transaction. The receipt batch status will be **OPEN** when investigated but should be **CLOSED** wherever possible. The batch will close once all of the receipts have been applied within the batch.

**Navigate: Request → Run**

a) Ensure Single Request is selected and click **OK**.

b) Click on the ‘**List of Values**’ in the **Name** field and type in ‘**Unapplied**’ and this will take you to the parameters screen.:

   - **Ledger Currency**: Defaults in with GBP, can change to other currencies if required.
   - **Format**: Select **Detailed**.

c) Click **OK**.

d) Should you wish to print this report adjust your printer options and print copies.

e) Alternatively click on view output after the request has completed.

*If you are in a Central Department, the report will list every unapplied receipt across the entire University.*
### Unapplied Receipts Register

**Report Date:** 01-Nov-2013 09:33

<table>
<thead>
<tr>
<th>GL Date</th>
<th>Batch Source</th>
<th>Batch Name</th>
<th>Payment Method</th>
<th>Payment Date</th>
<th>Payment On Account/</th>
<th>Unapplied Receipt Amount</th>
<th>Claim Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>31-Oct-13</td>
<td>USD Manual Receipt</td>
<td>A9/01/19/13/U USD Cash</td>
<td>A9/A9/01/19/01/31-Oct-13</td>
<td>0.00</td>
<td>1,325.46</td>
<td>0.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

**Total for Customer:** UNIVERSITY OF ARIZONA

**Customer Number:** 20373
Action points from this report

Start Here

Query back the Receipt Batch and locate the unapplied receipt.

Can the money/funds be applied?

YES

Drill down to the receipt and apply the funds to a transaction (eg. sales invoice).

NB it may be necessary to create a Debit Note in order to have somewhere for the funds to be applied against.

NO

Was it an overpayment?

NO

Verify that the amount should be carried forward for future allocation

YES

Make arrangements in the AP module to refund your customer.

Guidance on this is available from the AR Helpdesk.
Appendix A: Account codes used in AR

All invoices to research sponsors are raised on the department’s behalf by the Research Office. Therefore departments can only record transactions against General Ledger codes.

General Ledger account codes are made up of six segments:

- Organisation (1 character)
- Department (2 characters)
- Cost Centre (4 characters)
- Source of Funds (4 characters)
- Transaction (4 characters)
- Spare (4 zeros)

They are normally written in a string format e.g. U.AG.AGAA.AAAA.LAAA.0000

<table>
<thead>
<tr>
<th>Organisation Segment</th>
<th>This is used to split transactions by legal entity. This will be U if you are a department of the University of Cambridge.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Department Segment</td>
<td>This is used to define the Department for whom the transaction relates, eg. AG for the Finance Division.</td>
</tr>
<tr>
<td>Cost Centre Codes</td>
<td>These provide departments with the means to analyse the transactions in a more detailed manner and against which budgets can be set. Each department has automatically been set up with a standard set of cost centres, covering activities such as administration, workshop, library, catering and Research Grants. Other costs centres specific to the Department have been added to these. The Cost Centre code comprises of four characters: the first two are normally the Department’s two-letter code and the next two identify the particular activity. An example of some of the Finance Division’s codes is given overleaf.</td>
</tr>
</tbody>
</table>
Source of Funds

Funding for the University’s activities comes from many different Funds sources. The University has a responsibility to its sponsors, donors, and government funders to separate, manage and report (in most cases) on the activities based upon the source of funds.

The Source of Funds code is represented by four characters, which are the same across all departments. Although the list of them is very long there is some logical structure behind it. The main ones that are used in the Accounts Receivable module are:

<table>
<thead>
<tr>
<th>Character</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>G</td>
<td>Self Supporting Activities</td>
</tr>
<tr>
<td>GAAA</td>
<td>External Trading</td>
</tr>
<tr>
<td>GAAB</td>
<td>Internal trading</td>
</tr>
<tr>
<td>GB**</td>
<td>Research Training Support Grants.</td>
</tr>
<tr>
<td>GC**</td>
<td>Donations from University Companies</td>
</tr>
<tr>
<td>GD**</td>
<td>College Support Grants</td>
</tr>
<tr>
<td>H &amp; E</td>
<td>Special Accounts</td>
</tr>
</tbody>
</table>

These will be the two main Sources of Funds that you will use.

*DO NOT USE!* The system uses this when it transfers in data from the Research Grants Module.
When raising a Sales Invoice or receiving money from another source you must detail on the system how you have obtained that income.

<table>
<thead>
<tr>
<th>Example</th>
<th>Source of Funds</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>You sell some goods/provide services to an external customer</td>
<td>External trading</td>
<td>GAAA</td>
</tr>
<tr>
<td>You sell goods/provide services to another department</td>
<td>Internal trading</td>
<td>GAAB</td>
</tr>
<tr>
<td>Reimbursements/sales to Students and staff</td>
<td>External trading</td>
<td>GAAA</td>
</tr>
<tr>
<td>Security Deposits received</td>
<td>Balance sheet item 'creditor' (we will have to return the deposit to the customer upon safe return of the item)</td>
<td>0000</td>
</tr>
<tr>
<td>Deposit payment from a customer to reserve goods or services</td>
<td>External trading</td>
<td>GAAA</td>
</tr>
</tbody>
</table>

**Donations**  
The University receives donations from a variety of sponsors. The accounting treatment of these funds relies on the conditions attached to the money and if/how it is invested.

Cash donations are classified as follows.

<table>
<thead>
<tr>
<th>General Donations</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>This is where no specific conditions on the use of the money has been stipulated by the donor e.g. a contribution to a general appeal</td>
<td>EF**</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Specific Donations</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Where the donor specifies how the whole of the amount donated should be spent (excluding donations for Building projects)</td>
<td>H***</td>
</tr>
</tbody>
</table>

Refer to the flowchart on page 52 for further guidance on ascertaining the type of donation and the relevant source of funds.
### AR2: Adjustments & Set Ups in AR

<table>
<thead>
<tr>
<th>Decisions</th>
<th>Source of funds begins</th>
<th>Classification</th>
<th>Include unspent balance in</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is this a research activity grant?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>Advise ROO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Does this income establish a contractual relationship?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Is this a donation?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Has the donor placed restrictions on the spending of this donation?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Are there restrictions?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Can we meet the conditions with expenditure already committed or planned as part of department's existing operations?</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Has the donor specified the gift is to be invested for longer term?</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

#### ENDOWMENTS

<table>
<thead>
<tr>
<th>Is a Trust Fund being / has been established?</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>Trust fund</td>
<td>Specific endowments</td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Are there conditions placed on spending of the investment income arising?</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>General endowments</td>
<td>General endowments</td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Special funds</th>
<th>Specific endowments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td></td>
</tr>
</tbody>
</table>

#### SPECIFIC DONATIONS - income matches expenditure

<table>
<thead>
<tr>
<th>Is the gift to be spent on a building project?</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>Donations for buildings</td>
<td>Creditors</td>
</tr>
<tr>
<td>No</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Donation accounts</th>
<th>Creditors</th>
</tr>
</thead>
</table>
**Transaction Codes**

Transaction codes are used to describe further the actual item/service codes for both income and expenditure. This is required for reporting and control purposes. The code is made up of four characters. See below:

<table>
<thead>
<tr>
<th>1st Character</th>
<th>Identifies what sort of account the transactions should be attributed to</th>
</tr>
</thead>
<tbody>
<tr>
<td>L</td>
<td>Other Operating Income</td>
</tr>
<tr>
<td>or possibly</td>
<td>K Academic Fees &amp; Support Grants</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2nd – 4th Characters</th>
<th>Describe exactly what the transaction was.</th>
</tr>
</thead>
<tbody>
<tr>
<td>The majority of the time you will be selecting a description code that will relate to operating income. There is a long list for this, but as with sources of funds there is a logical sequence behind them and you may find the following helpful.</td>
<td></td>
</tr>
</tbody>
</table>

All L codes follow roughly this logic:

- **LA..** Other Services Rendered*
- **LB..** Catering*
- **LC..** Health & Hospital Authorities*
- **LD..** Released from Deferred Capital Grants
- **LE..** Transfer from Local Examinations Syndicate
- **LF..** General Donations*
- **LG..** University Companies
- **LH..** VAT Rebate
- **LJ..** Room Hire*
- **LK..** Other*
- **LL..** Discount Taken
- **LM..** Property Income
- **LN..** Press & Publications Income*
- **LP..** Pensions Income
- **LR..** Computer Related Sales*
- **LZA.** Overhead Recovery*
- **LZB.** Labour Recovery*
- **LZD.** Trust Fund Recovery
- **LZE.** Research Grant Revenue
### Other Operating Income codes starting L…

* These are the most likely ones to be used.

### Occasionally you may use V*** transaction codes

- to indicate a receipt of a security deposit, e.g. Key deposits is VPPA
- to code VAT on miscellaneous receipts straight to the VAT account, e.g. Output Tax is VCCA

### Spare Code

This is simply a spare field if the University decides to expand the accounting code structure at some point in the future. At present this is always going to be 0000 (four zeros).
Appendix B: VAT and AR

When deciding whether to charge VAT on an invoice, or whether a proportion of the monies you have received are vatable you should follow the basic principles:

Is it a Donation?
- Yes → Outside the Scope
- No → Have we supplied goods / services to the other party in return for something (normally money)?
  - No → No VAT
  - Yes → Is it to another University Department?
    - No → Is it an export?
      - Yes → Zero rated - no VAT
      - No → Can the goods or services be “Zero-rated”?
        - Yes → Zero rated - no VAT
        - No → Can the goods or services be “Exempt”?
          - Yes → Exempt - no VAT
          - No → Is it an item that qualifies for “reduced rate” VAT?
            - Yes → Reduced Rate - VAT charged at 5%
            - No → Standard Rated - VAT charged at 20%

Important!
If you are unsure at any stage please speak to the University Tax Office

Either: EZG (Goods) or EZS (Services)
- Yes → Is it to a country in the EC?
  - Yes → Zero rated - no VAT
  - No → Exempt - no VAT
- No → Either: RG (Goods) to ROW or RG (Services) to ROW

Either: RG (Goods) to ROW or RG (Services) to ROW
- Yes → Outside the Scope
Below are some common examples of items in the University and their VAT rates, further details and explanations are given in the VAT guidance published on the Finance Division web page at:


Alternatively please call the University VAT Office for further clarification

**VAT Queries** (3)32230

<table>
<thead>
<tr>
<th>Common outside the scope items</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>True donations</strong></td>
</tr>
<tr>
<td>VAT is not chargeable on pure <strong>donations</strong> of cash, i.e. where no strings are attached to the donation. However, if a 'donation' of cash is made on condition that the recipient provides something in return, then the recipient is making a taxable supply of services to the donor which will be liable to VAT under the normal rules. True donations are 'outside the scope' of VAT.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Exports</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EC goods and services</strong></td>
</tr>
<tr>
<td>In the case of a supply of services to a member of the EC (other than the UK) the VAT Code 'EZS' should be selected as the tax rate. In the case of goods supplied to the EC 'EZG' should be used. The supplies are then zero-rated. However, in order to zero-rate the supply, the customer's VAT number is required and should be entered on the invoice. Where EC goods are supplied copy invoices should be passed to the Tax section. If the customer does not provide his VAT registration number, tax should be charged at the 'standard rate'.</td>
</tr>
</tbody>
</table>
• **Supplies of goods and services to the rest of the world.**

For the purposes of the accounting system services to the rest of the world should be classed as ‘RS’, whilst goods to the rest of the world are ‘RG’.

Documentary evidence of export should be kept.

### Common Zero-rated Items

- Sales of books
- Library fines

### Common Exempt items

- Fees for education and vocational training
- Goods/services closely related to the supply of education, vocational training or research (when supplied to another eligible body for use directly by their students)
- In the majority of cases rent and room hire
- Catering for students
- Photocopying for students
- Sale of stamps
- Bench fees for students

### Common Standard Rated Items

- Sales to staff and visitors
- Sales of second hand equipment (unless can be zero-rated in its own right e.g. books)
- Catering for staff and visitors
- Sale of postcards
- Admission cards for libraries
- Sponsorship
- Advertising
- Bench fees for academics
- Gift Items eg. souvenir mugs
- Consultancy Fees

## Education

Supplies of education are 'exempt'. This includes not only supplies of education to full time students, but to all supplies of education. Education includes educational seminars, conferences, and lectures, together with sporting and recreational courses.
Closely related supplies
Supplies of goods and services which are closely related to a supply of education, vocational training or research (where the research is supplied to another eligible body) are 'exempt'. For example, supplies of accommodation, catering and other facilities to those attending a conference are 'exempt' under the proviso that they are a closely related supply to the supply of the education. Other examples of 'closely related supplies' are transport, photocopying, and supplies from vending machines. However, alcohol is not included in this concession!

The decision as to whether a supply is closely related to the provision of education can be subject to interpretation and in cases of doubt you should take advice from the Tax Section.

Room hire
The supply of room hire is 'exempt', unless the University has 'opted to tax' the building, in which case VAT should be added at the 'standard rate'. The majority of buildings have not been subject to an 'option to tax'.

Room hire for the purpose of catering is 'standard rated', as is the supply of room hire in conjunction with the supply of bedded accommodation.

Catering
Supplies to students are 'exempt'. Supplies to staff and visitors are standard rated. Where there is a mixed supply, the different types of supply should be identified. If it is difficult to identify different categories of customer at the point of sale, please speak to the Tax Section who may be able to agree a different method of calculating the VAT due.

Museum and other shops
- The supply of books is 'zero-rated'. This includes children's picture books and painting books.
- The sale of postcards is 'standard rated'.
- The supply of stamps is 'exempt'.

Libraries
- Library fines are 'zero-rated'.
- Admission cards are 'standard rated' where a charge is made.

Photocopying services
Photocopying charged to another department is an internal sale and 'INT' should be selected as the tax rate. The supply of photocopying services to a student is regarded as a 'closely related supply' and is 'exempt'. Other supplies of photocopying are 'standard rated'.

Supplies of second-hand goods to staff
The supply of second-hand goods to staff are 'standard rated' unless the item being sold is 'zero-rated' in its own right e.g. books.
How do I account for VAT on cash sales?
Non invoice related receipts of cash should be entered under 'receipts' within the Accounts Receivable responsibility. The receipt type should be set at 'Misc'. Before receipts of cash are entered each activity will need to be set up as a 'Receivable Activity'.

For example, you might need activities for exempt and VATable catering coming from the same canteen.

You must not raise invoices off the system and apply the receipt of cash to a receivable activity as this can lead to an error in the paying VAT to HM Revenue and Customs at the correct time which is driven by the invoice date, not the date of receiving payment.
Appendix C: How to deal with foreign currency cheques

Cheques which have been drawn abroad but are payable in the UK and cheques that are payable abroad (in either Sterling or another currency).

Please see the attached examples numbered as follows.

Examples 1 – 4

**TYPE:** Cheques in Sterling, drawn abroad by overseas banks but payable in the UK at a British bank named on the cheque (1 & 2 also have an UK bank sort code printed on them.)

**SOLUTION:** These cheques should be banked as a normal Sterling receipt along with any other UK cheques.

Examples 5 – 6

**TYPE:** Cheques drawn in Sterling, drawn abroad by an overseas bank but payable at the drawee bank’s UK office.

**SOLUTION:** Treat as example 1-4.

Examples 7 – 8

**TYPE:** Cheques in Sterling, drawn abroad AND payable abroad. There is no UK bank detailed on the cheque therefore payable where the cheque was drawn.

**SOLUTION:** Enter in a separate Sterling receipts batch and forward to the cashier at the Old Schools. Bank commission will be payable, the receipt will be adjusted centrally after the proceeds have been received.

Examples 9 – 10

**TYPE:** Cheques drawn in Euros, drawn abroad and payable abroad.

**SOLUTION:** Enter on a separate receipts batch as a EURO receipt to credit the EURO bank account. Forward to the Cashier as above (commission will be payable). **NB** Euro cheques payable in the UK should be treated the same.
Examples 11 – 12

**TYPE:** US $ (Dollars) cheques payable in the USA. *(Note US Cheques seldom state US dollars or the name of the country. It is assumed that everybody has a detailed knowledge of the geography of the USA!)*

**SOLUTION:** Enter on a separate receipts batch as a credit to the dollar account. Send to Cash Management or the Cashier at the Old Schools.

Example 13

**TYPE:** A Canadian $ (Dollar) cheque. Again the type of dollar and country are not stated (geography knowledge again is assumed).

**SOLUTION:** Enter on a separate receipts batch as a Canadian Dollar receipt but to the Sterling bank account. Send to the cashier, commission will be payable. **NB** Cheques in any other currency should be treated as Example 13. A separate receipts batch needed for each.

Example 14

**TYPE:** *The Complicated One!* Drawn in Canada but in **US $ Dollars**. Payable in Canada **but also** payable in the USA.

**SOLUTION:** Treat as 11 – 12.
Example Cheques 1-3

Example Cheques 4-6
Example cheques 7-9
Example Cheques 10-12
Example Cheques 13-14
PROVINCE OF MANITOBA
WINNIPEG, CANADA
U.S. DOLLAR ACCOUNT

*** SEVENTEEN USD and ZERO CENTS ***

PAY TO THE ORDER OF

UNIVERSITY OF CAMBRIDGE
LENSFIELD RD, CAMBRIDGE
Cambridgeshire
CAMBRIDGE
UNITED KINGDOM

Cheque No. US 9 0 0 8 3 2 5
Dec 21, 2001 5008325

*************19.00* USC

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Deputy Minister of Finance Sous-ministre des Finances