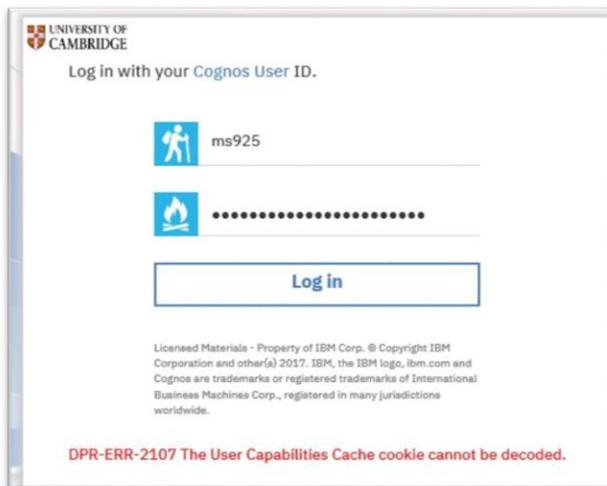




## Clearing cookies for one site

If you receive this message when logging in, you may need to delete your browser cookies, the method for doing this will depend on the browser that you are using.



### Internet explorer

Select the gear icon, then select **Internet Options**

Select the **General tab**

Under the **Browsing history** section, select **Settings**

In the **Website Data Settings** dialog box, select **View files**

Scroll through the list of cookies to find the one you want to delete

Select a cookie and press **Delete** on the keyboard

In the **Warning** dialog box, select **Yes**

### Firefox

Select the **three horizontal lines**, then select **Options**. (Select **Preferences** on a Mac.)

Select **Privacy & Security**

In the **History** section, select the drop-down arrow next to **Firefox will**, then select **Use custom settings for history**

In the **Cookies and Site Data** section, select **Manage Data**

In the **Manage Cookies and Site Data** dialog box, select the site

Select **Remove Selected**

Select **Save Changes**

In the **Removing Cookies and Site Data** dialog box, select **OK**

Tip: To quickly clear cookies from a site in Firefox while you're on the site, click the **padlock** next to the site's address and select **Clear Cookies and Site Data**.



## Chrome

Select **Menu**

Select **Settings** then **Site Settings**

Select **Cookies and site data** then **See All Cookies and Site Data**

Find the site and click **trash**

## Safari

Go to **Safari**

Select **Preferences** then **Privacy**

Select **Manage Website Data**

Choose the website and select **Remove**

## Edge

You cannot remove cookies for a single site in Edge